

As You Were

EXTRACTING MORE VALUE FROM BUSINESS AS USUAL
OUR TRANSITION TO OFFICE 365

Agenda



Define

Problems and
Challenges



Attack

Relate to the
familiar



Describe

- KCTCS Approaches
- Moving to Office 365



Recap

- Do The Same
- Be Better
Positioned

Painful Realities



This Is Not a New Problem

- “Life Moves Pretty Fast” – *Ferris Bueller*
- It Keeps On Coming
- Every. Single. Day.
- Information Overload Syndrome



No Time/Resources to Manage Info the Right Way!

What is the “Right Way”?

Well, it is pretty **hard** and **expensive**:

- Holistic Information Governance
- Enterprise Taxonomy
- Metadata Strategy
- Information Lifecycle Definitions
- Content Maps
- Business Process Modelling Consistency

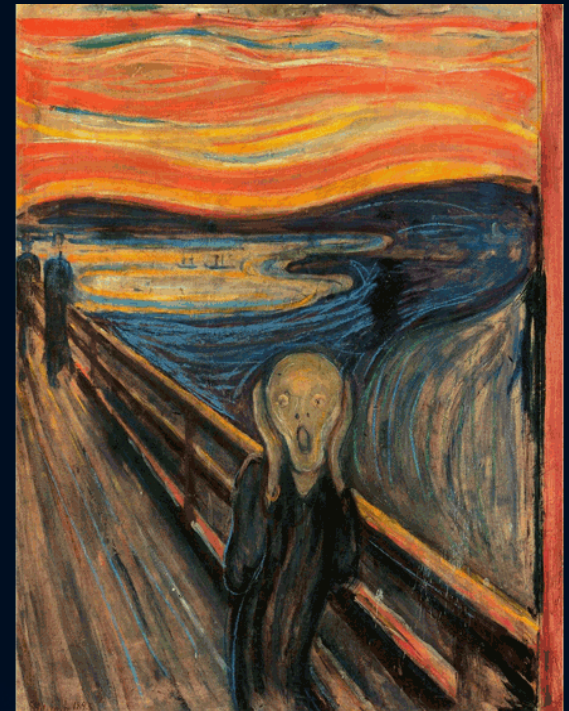


Given these realities, what can we do?

All is Lost!

How Can We Possibly Go On?

How Will We Manage?



NETFLIX

More From The Consumer Side:

Facebook

- Social Gestures/Behaviors
- Acquaintance Mapping
- Highly Personalized
- Personally Curated/ Auto-Curated

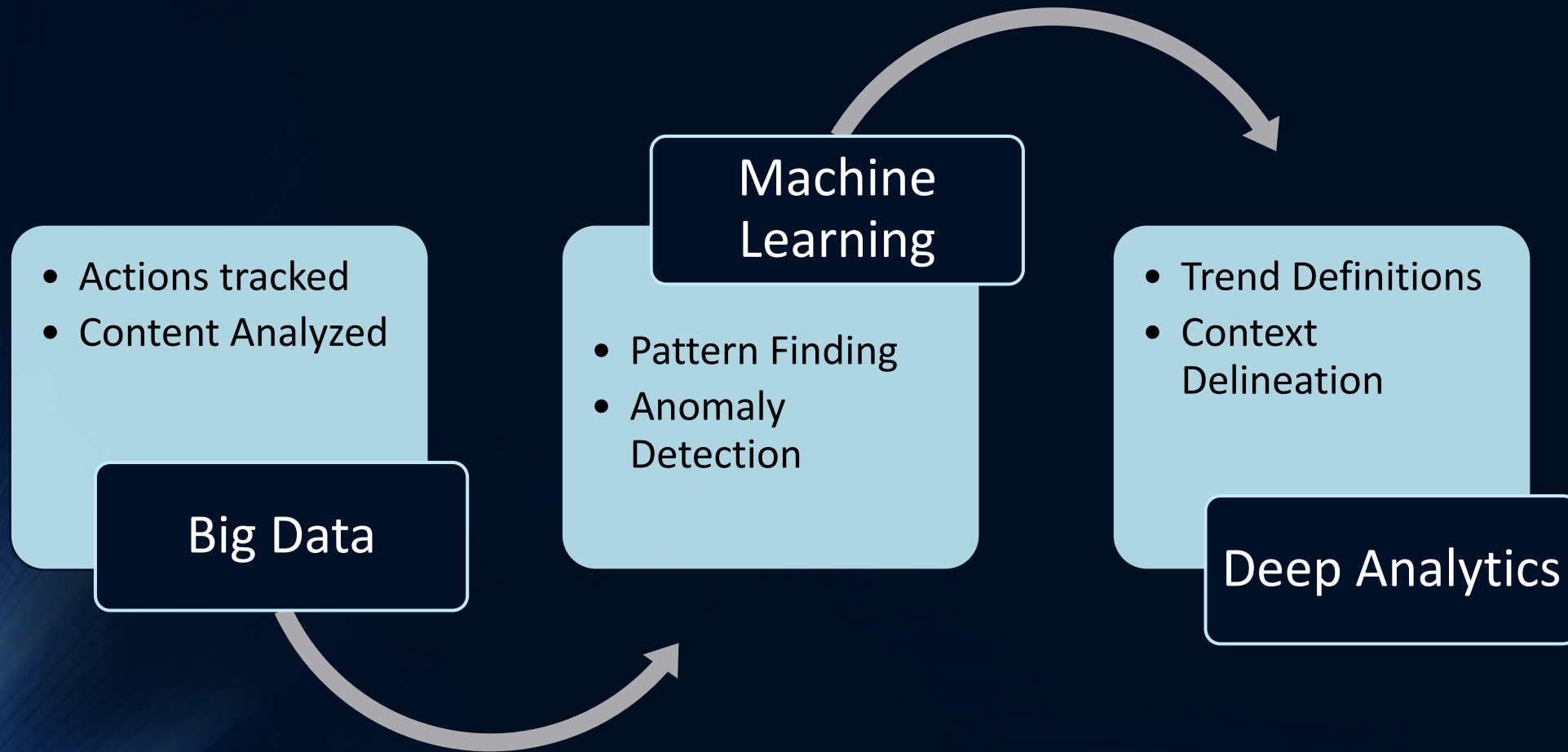
Amazon

- Buying Behaviors
- Ratings
- Recommendations
- Advertising/ Affiliates

And Many, Many More...

Consumer systems provide more value the more you use them.

Value Generation Via The Convergence of Technology Enablers



Powered By “The Cloud”



Processing Power Scale

Following These Trends and Examples

- Bring these approaches to the workplace
- Leverage Big Data, Deep Analytics
- Connect Systems and Content to Establish Wider Context
- Leverage Existing Technology and Practices



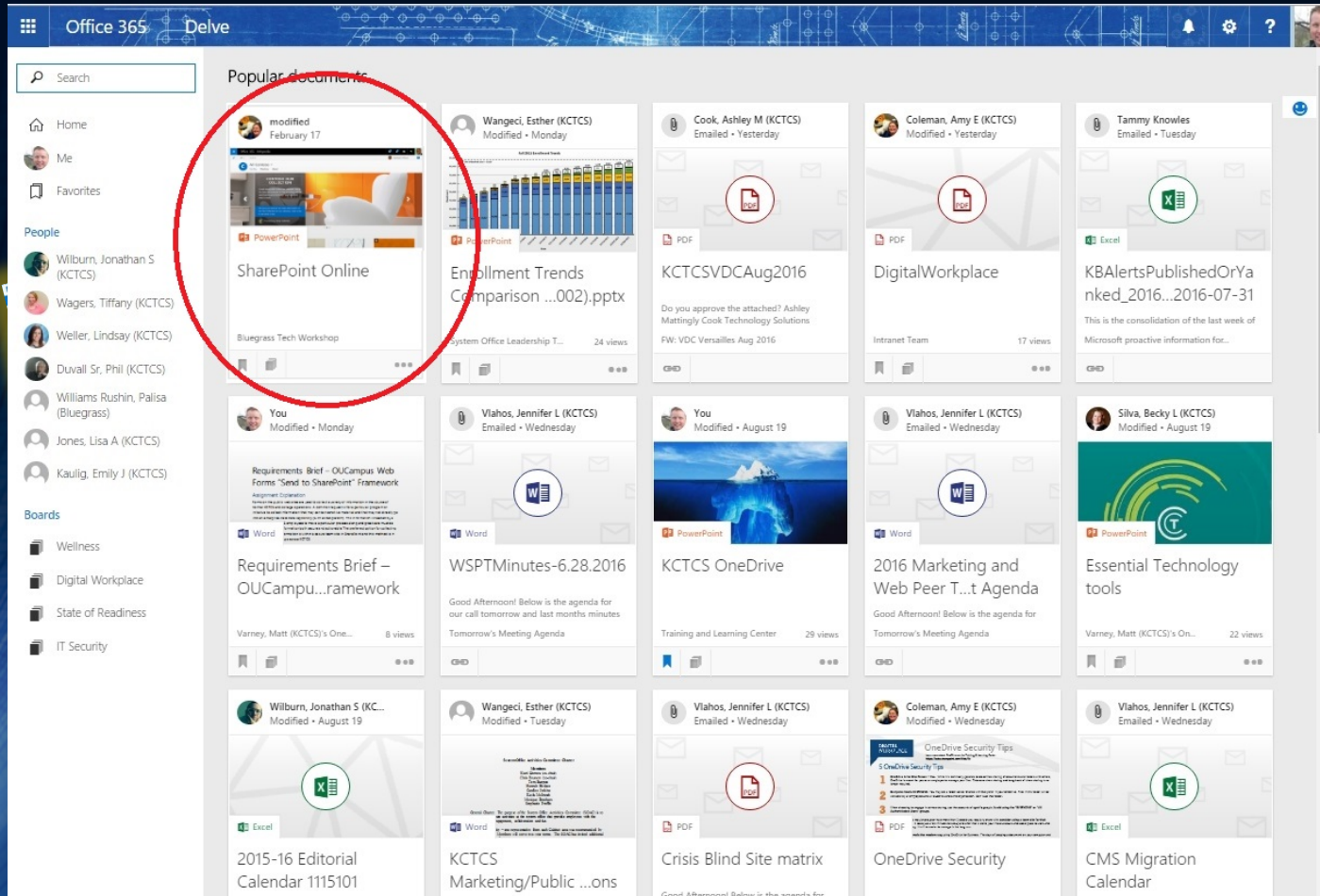
The Road to Office 365

KCTCS Cloud Based Office 365 Solutions

- Unparalleled Computing Power **In The Cloud**
- Secure – Big Target, but Big Defense
- Deep Analytics, Machine Learning
- Connected systems – Single Sign On



A-HA!! Moment #1



- Visiting Consultant Looking for a PowerPoint document to present to us
- Cursory search of usual suspect areas
- Opens Office 365, Lands on Delve and... BOOM!

Delve and the Office Graph

Deriving Value Out Of Simply Existing

- Delve:
 - The Display Tool in Office 365
 - Provides the interface with the machine curated list of content and people – in context
 - “Stuff comes to you”
- Office Graph:
 - Continually running index, search
 - Deep automated analytics
 - Machine Learning, trend spotting, event connectors



"I am, therefore I am valuable."

-Not Rene Descartes

How does it work at KCTCS? – Office Graph



How does it work at KCTCS? – Office Graph



How does it work at KCTCS? – Office Graph



How does it work at KCTCS? – Office Graph



Office Graph Uses Signals from across O365

- ⚡ Click person
- ⚡ Share
- ⚡ Comments
- ⚡ Presented to
- ⚡ Shown board
- ⚡ Modify/Save
- ⚡ Follow
- ⚡ Email
- ⚡ Shown document
- ⚡ ++
- ⚡ Elevate
- ⚡ Like

The Actions and Relationships
Become the **Metadata** Overlay to
Help Sort the Information and
Content

A-Ha! Moment #2

- Office 365 provides a growing list of services
- Azure AD (authentication) provides a mechanism for Single Sign On
- We could craft a Single Sign On experience for everyone, connecting the systems with context





MY PATH



Hi, Matt!

← Personalized



Blackboard

View and manage online class materials and activities.



Email

Read and send e-mails.



Student Self-Service

Check your classes, grades, and account status.



Directory

The full directory for all college students, faculty, and staff.



Starfish

Communicate with advisors to keep you on the path to success.



Visual Schedule Builder

Create a schedule with the times that best fits you.



OneDrive

Your personal storage space for your work and school files.



Library Search

Search the library and other academic research materials.



Mobile App

Interact with dozens of services while on the go.



User Account Center

Setup your profile or change your password.



Financial Aid

View and manage financial aid materials and activities.

My Recently Updated OneDrive Content ← Recent file access, powered by the Graph

UsageReportAug2016

AmyMaysvilleTrainAug1

KCTCS OneDrive

Everyday Work Keeps Happening

Existing Connections Become Stronger

WORK CATALOGED & ANALYZED

- Email
- Skype Conversations
- Office Documents created, shared, stored
- Accessing Same Tools

SEAMLESS CONNECTIONS

- Single Sign On
- One-Click Access
- Personalization
- Everything In Context

Everyday Work Yields More Value

TO GET STARTED, SIMPLY KEEP MOVING

- No New Investment in New Technology →
- No Steep Learning Curve →
- “People Side” of Project Management (Change Management) is slow and Expensive →
- Rewards come, desire for change builds naturally →
- Just Leveraging Existing Licenses*
- Just keep on trucking!
- Effort to build desire, train, and break down existing barriers is not required to a great degree
- Success breeds success

THANKYOU!!!



Matt Varney

KCTCS Intranet Administrator

matt.varney@kctcs.edu

@thevarnish